



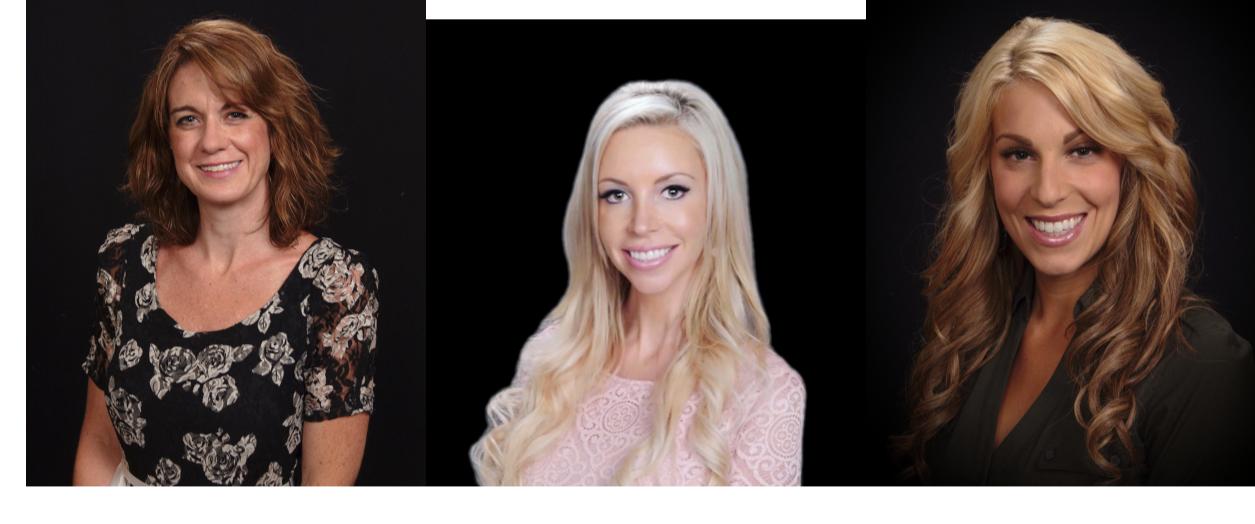
Me yelling "REPRESENTATIVE!!!"
to the automated customer service



January 15, 2021

Anyone besides me feel like this when stuck in the automated systems?

Today's service standards are so low. Having a real person pick up in the first couple rings now seems like a luxury, yet prompt and courteous personal service makes all the difference in client loyalty.



If you are looking for that kind of personal experience, look no further than these three professionals on our [Pacific Capital](#) team. We have over 200 five-star reviews on [Google](#) and the credit for great service goes primarily to Cori, Rikki, and Katie!

As our client, you have a VIP concierge service team at your disposal. I just wanted to take today's newsletter to put a spotlight on them.

Please note: **THEY ARE NOT SECRETARIES.**

Between the three of them, they have two finance degrees, one economics degree, 50 years of client service experience, three notary licenses, and have earned professional designations of: Wealth Management Specialist, Certified Financial Fiduciary, National Social Security Advisor, Certified Customer Experience Professional and Certified Customer Service Professional.

Without them, Pacific Capital would not have the growth, client loyalty or success that we have today. If you haven't met them or spoken with them before, I hope you get to soon!

Click the blue button below to schedule a call with us.

P.S. I've been interviewed as a guest on 50+ podcasts since my book came out and [here is a link](#) to a list of at least half of them in one place.

P.P.S. Thank you again for your support for my new book "[Stress Free Money](#)"; we now have over 100 5-star reviews on Amazon!

Sincerely,

Certified Financial Fiduciary®

Click [HERE](#) to read our google reviews.

[Schedule a Call](#)

